



Animal Receiving

The San Antonio Humane Society (SAHS) is a nonprofit, no-kill organization that does not euthanize for space. Because we regularly operate at or near capacity, we can only receive pets as space becomes available through adoptions.

All pets are vaccinated upon admission and are spayed or neutered before going home with their new family. Potential adopters are carefully screened prior to ensure the best match for each animal.

Receiving Requirements

To be eligible for intake, surrendered pets must:

- Be at least 8 weeks old and weigh 2 pounds or more
- Show no signs of contagious illness (including nasal discharge, eye discharge, or hair loss)
- Have a current rabies vaccine if over 4 months old (required by Texas law)
- Pass a basic temperament evaluation and show no aggression toward humans

Cat Size Guidelines

Due to kennel space limitations, larger cats may only be accepted if:

- The cat is friendly and social
- Space is available in our Kitty Cottage sunrooms
- The owner is able to reclaim the cat if they do not adjust to the shelter

Receiving Process

Puppies/Small Breed Adult Dogs
(20 pounds and under) and
Cats/Kittens

Intake for cats, kittens, puppies, and small dogs (20 pounds and under) is scheduled by appointment only on Mondays, Wednesdays, and Fridays. This helps us ensure that we have ample time to complete exams, vaccinations, and paperwork for each incoming animal, and so that we can have clean, open kennels ready for their arrival. To schedule an appointment, please visit SAhumane.org/receiving and submit the online application. Our intake team will be in touch with more information as soon as possible. Please note that you will likely not get a same-day appointment.

Medium/Large Breed Dogs or
Puppies (over 20 pounds)

Intake for medium and large dogs/puppies is currently on hold.
We greatly appreciate your patience!

Pets Adopted from the SAHS

If you need to return a pet previously adopted from the SAHS, please contact us by emailing receiving@SAhumane.org and include the microchip number or animal ID at the time of adoption. Please provide a detailed reason why you need to return your pet. Our intake team will be in touch as soon as possible with next steps.

Scan here for our **owned pet**
online surrender form:



Scan here for our **stray**
online surrender form:



Receiving Fees

In order to help offset the cost of pet care while in the shelter, we require a scheduling fee at the time we contact you to schedule the intake appointment. This fee is based on the pet's age, species, and any additional required testing.

Please note if the payment is not received, we cannot reserve the appointment.

Surrender Fees

Puppies under 4 months of age: \$45/litter
Dogs 4 months of age and older: \$45/dog
Kittens under 4 months of age: \$45/litter
Cats 4 months of age and older: \$45/cat

Additional Fees

Required Parvo test for puppies/dogs under 1 year of age:
\$36 per test (pricing varies for litters)

Additional Receiving Options

*Please call before visiting any of the locations listed below!
We do not know their capacity or availability for intake.*

San Antonio Animal Care Services (311)

The City of San Antonio Animal Care Services (ACS) can only provide services to residents living within San Antonio city limits. Residents living in municipalities may need to contact their local government authority for the handling of stray pets. For further information about their policies and procedures, please contact ACS directly.

Contact Information:

Call 3-1-1 or visit SAACS.net

Bexar County Animal Control

If you live outside the city limits of San Antonio, but still reside in Bexar County, please call Bexar County Animal Control.

Contact Information: 210-335-9000 or BCESAC@bexar.org

Animal Defense League

The Animal Defense League is a no-kill shelter that schedules intake appointments based on space and housing availability. Please visit their website at adltexas.org for more information!

Please feel free to Google other resources available to you in San Antonio and the surrounding areas!

Rehome by Adopt-a-Pet

Do you want to rehome your pet on your own? Visit rehome.adoptapet.com and create a profile for your pet, interview potential adopters, choose the right family, and rehome your pet confidently.

Be sure to enter San Antonio Humane Society's code **SAHS74555** when you create your pet's profile!

