



# Animal Receiving

The San Antonio Humane Society (SAHS) is a nonprofit, no-kill organization that does not euthanize for space. We regularly operate at or near full capacity, which means we are only able to receive dogs and cats as pets are adopted and space becomes available.

All pets are vaccinated upon admission and will be spayed or neutered before going home with their new family. Potential adopters are interviewed prior to adoption in order to find the best home for each pet.

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## Requirements for Receiving

In order to be eligible for intake, all surrendered animals must be at least 8 weeks old and weigh at least 2 pounds. Additionally, in order to protect our animal population from potential contagious diseases, the surrendered animal must also be free of any nasal discharge, eye discharge, and/or hair loss. **If the pet is over 4 months old, an up-to-date rabies vaccine is required due to Texas state laws!** The pet must also be able to pass a basic temperament test and show no aggression towards humans.

Large female cats over 7-9 pounds and male cats over 10 pounds have difficulty fitting into our cat kennels. All cats need to have room to move comfortably, space away from their litter box, room to hide when anxious, and an area to stretch out and climb. Because of this, large cats can only be received under the following circumstances:

- The cat must be friendly
- We must have available space in our Kitty Cottage sunrooms
- The person surrendering must be able to reclaim the cat if they have difficulty adapting to the shelter environment

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## Receiving Process

### **Puppies/Small Breed Adult Dogs (20 pounds and under) and Cats/Kittens**

Intake for cats, kittens, puppies, and small dogs (20 pounds and under) is scheduled by appointment only on Mondays, Wednesdays, and Fridays. This helps us ensure that we have ample time to complete exams, vaccinations, and paperwork for each incoming animal, and so that we can have clean, open kennels ready for their arrival. To schedule an appointment, please visit **[SAhumane.org/receiving](https://SAhumane.org/receiving)** and submit the online application. Our intake team will be in touch with more information as soon as possible. Please note that you will likely not get a same-day appointment.

### **Medium/Large Breed Dogs/Puppies (over 20 pounds)**

Intake for medium and large dogs/puppies is currently on hold.  
We greatly appreciate your patience!

### **Pets Adopted from the SAHS**

If you need to return a pet previously adopted from the SAHS, please contact us by emailing **[receiving@SAhumane.org](mailto:receiving@SAhumane.org)** and include the microchip number or animal ID at the time of adoption. Please provide a detailed reason why you need to return your pet. Our intake team will be in touch as soon as possible with next steps.

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Scan here for our owned pet  
online surrender form:



Scan here for our stray  
online surrender form:



## Receiving Fees

In order to help offset the cost of pet care while in the shelter, we require a scheduling fee at the time we contact you to schedule the intake appointment. This fee is based on the pet's age, species, and any additional required testing.

**Please note if the payment is not received, we cannot reserve the appointment.**

### Surrender Fees

Puppies under 4 months of age: \$45/litter  
Dogs 4 months of age and older: \$45/dog  
Kittens under 4 months of age: \$45/litter  
Cats 4 months of age and older: \$45/cat

### Additional Fees

Required Parvo test for puppies/dogs under 1 year of age: \$36.00 per test (pricing varies for litters)

# Additional Receiving Options

*Please call before visiting any of the locations listed below!  
We do not know their capacity or availability for intake.*

## San Antonio Animal Care Services (311)

The City of San Antonio Animal Care Services (ACS) can only provide services to residents living within San Antonio city limits. Residents living in municipalities may need to contact their local government authority for the handling of stray pets. For further information about their policies and procedures, please contact ACS directly.

### Contact Information:

4710 Hwy. 151  
San Antonio, TX 78227

210-207-4738  
[SAACS.net](http://SAACS.net)

## Bexar County Animal Control

If you live outside the city limits of San Antonio, but still reside in Bexar County, please call Bexar County Animal Control.

**Contact Information:** 210-335-9000 or [BCESAC@bexar.org](mailto:BCESAC@bexar.org)

## Animal Defense League

The Animal Defense League is a no-kill shelter that schedules intake appointments based on space and housing availability. Please visit their website at [adltxas.org](http://adltxas.org) for more information!

**Please feel free to Google other resources available to you in San Antonio and the surrounding areas!**

## Rehome by Adopt-a-Pet

Do you want to rehome your pet on your own? Visit [rehome.adoptapet.com](http://rehome.adoptapet.com) and create a profile for your pet, interview potential adopters, choose the right family, and rehome your pet confidently. Be sure to enter San Antonio Humane Society's code #74555 when you create your pet's profile.

## Get Your Pet

[GetYourPet.com](http://GetYourPet.com) is an online community that assists with rehoming a pet directly with a potential adopter.

