



JOB POSTING

POSTING DATE: 04.22.2024

POSITION: Enrichment Technician

STATUS: FULL TIME/NON-EXEMPT

BASE PAY: DOE

REQUIRED EXPERIENCE: 1 year animal care experience

REQUIRED EDUCATION: High School Diploma/GED

JOB DESCRIPTION

The Enrichment Technician is responsible for assisting the Enrichment and Training Supervisor with all tasks in the animal behavior department related to dog and cat enrichment and behavior management.

Principal Duties and Responsibilities:

- Maintain standards of existing training and behavior programs.
- Monitor all programs intended to identify, correct and prevent problem behavior in cats and dogs.
- Assist in instructing staff and volunteers on the topics of animal behavior, signs of behavior regression, safe handling, and training.
- Assist with group and individual shelter pet training classes utilizing the assistance of staff and volunteers.
- Support staff and volunteers in animal training activities and safety.
- Assist with dog training seminars for the SAHS Volunteer Dog Training Team.
- Serve as a resource to the SAHS Volunteer Dog Training Team.
- Assist with temperament evaluations as requested by the Enrichment and Training Supervisor.
- Work with the Humane Education team on education and outreach projects that will promote the dog training program and humane treatment of animals.
- Participate in education programs when appropriate.
- Assist with individual training programs, as needed, for shelter animals to maintain and improve behavior.
- Provide referral information and advice on animal behavior issues, training methods and training equipment.
- Assist staff and volunteer trainers as they work with individual animals.
- Monitors and maintains supply needs and communicates to the Supervisor of needed supplies in a timely manner.
- Must support and demonstrate the agency's core values – Customer Service, Adaptability, Respect, Responsibility, Integrity, and Compassion.
- All other duties as assigned.

Required Skills

- Ability to adapt to a variety of unexpected situations.
- Ability to work independently and effectively with other supervisors and staff in order to accomplish daily tasks as well as strategic plans.
- Strong animal handling skills and ability to learn about dog behavior and training methods.
- Ability to assist with classes to members of the public in the areas of pet obedience and behavior modification.
- Written and verbal communication skills.
- Record keeping ability.
- Ability to interpret animal body language.
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Minimum Knowledge and Skills required by the Job:

- Basic computing skills (Microsoft Office environment), or willingness to learn.
- Valid Driver's License.
- Knowledge or ability to learn basic symptoms of common animal diseases.

Work Environment

- Potential for exposure to zoonotic diseases.
- Exposure to high noise levels.
- Potential for animal bites and scratches while handling animals.

Physical Requirements of the Job:

- Must stand, walk, bend, and stoop to perform duties.
- Must have the ability to perform prolonged physical activity.
- Lift up to 50lbs.

- Drive a vehicle.
- Recognize and promptly react to behaviors of dogs and cats.
- Ability to work directly with animals, with no preexisting allergies to animals, hair or dander.
- Expected to work some weekends, holidays, and off hours.

Additional Attributes and Duties

- Assist with fundraising activities and special events as needed.
- Treats all animals humanely, with compassion and concern, both on and off the job, and transmits these values to others.
- Commitment to a high standard of safety and willingness to comply with all safety laws and all of the agency's safety policies and rules.
- Must report safety violations and potential safety violations to appropriate supervisory or management personnel.
- Must have reliable transportation.

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