

...BECAUSE YOU

*Loved* ME...

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2009 ANNUAL REPORT



SAN ANTONIO  
**HUMANE  
SOCIETY**  
CONNECTING FRIENDS FOR LIFE





## *Credits*

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2009 Annual Report theme

BECAUSE YOU LOVED ME (theme from "Up Close and Personal")

Words and Music by DIANE WARREN

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# Our Mission:

PROTECT AND IMPROVE THE LIVES OF DOGS AND CATS BY PROVIDING SHELTER, CARE, ADOPTION, RESCUE, SPAY AND NEUTER PROGRAMS, AND COMMUNITY EDUCATION.



Dear Friends,

We believe, like you do, that each animal is precious – and deserves to live a wonderful life that includes a forever-loving home. Because we are a “No Kill” shelter, the San Antonio Humane Society ensures every adoptable and treatable dog and cat in our care is saved. In 2009, we rescued 5,000 animals – 95% were saved – distinguishing us as having one of the highest percentages in the nation (statistics are displayed on our website, [www.sahumane.org](http://www.sahumane.org), under “About Us,” click the “Community Statistics” link). These animals arrived not only from good Samaritans, but also adoption transfers from 33 agencies – some of which are forced to euthanize to make space. We work hard to make a difference – these impressive statistics show we are succeeding. Another 2009 focus is our education and spay/neuter programs, which along with our adoptions help San Antonio conquer serious problems like irresponsible pet ownership and overpopulation. What’s more, our education program now offers year-round services, made possible by a recent and generous gift from the Coates Foundation. We encourage you to explore these new and exciting programs on our website this fall.

Additionally, because of your support, our goal to perform inhouse and public spay/neuter surgeries is now a reality. We offer the unique service of public appointments on weekends, making our state-of-the-art surgical suite busy seven days a week! We are grateful for funding provided by the City of San Antonio and an anonymous San Antonio Area Foundation donor that provides low-income families spay and neuter services for their pets. Our surgery suite is just a part of our vision – and serves as a stop-gap measure, but necessary to intermediate part of our grand vision – a shelter medicine hospital. With your continued support, we have no doubt we will reach our goal. We are grateful to all of our Humane Society supporters, and I hope this annual report reminds you that your gifts of time and dollars really do make a difference. With your help, we continue to pave the way in creating ground-breaking services that ensure a healthy, happy and bright future for our San Antonio animals!

KATHRYN L. BICE  
EXECUTIVE DIRECTOR

## BOARD of DIRECTORS & STAFF

- Trudy Moore, President
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- Cynthia Martinez, Director of Operations
- Cathy McCoy, Director of Public Relations & Outreach
- Nancy May, Planned Gifts Officer
- Dr. Courtney Hurst-Bridgeman, Shelter Veterinarian

...I was *blessed* because I was *loved* by you...



for all the *wrong* that you made *right*...



## Medical Rescue

SAVING LIVES EVERY DAY

Caring for San Antonio's orphaned and stray dogs and cats is not an easy job. It takes time and dedication.

Every week, we witness animals suffering the harsh effects of neglect and homelessness. All too often, these animals require more than just a good meal and warm bath in preparation to meet their forever families – they require serious care and treatment.

The San Antonio Humane Society receives dogs and cats hit by cars, are starving and dehydrated, suffering from painful skin conditions or injuries due to cruelty or lack of care. Thankfully, our medical rescue fund allows us to provide the highest-quality medical care to these forgotten and neglected animals. With the help of our donors, we take grievous wrongs and do our best to make it right.





ALL  
NEW

# Surgical Suite

SPAY/NEUTER CLINIC – THE IMPORTANCE OF STERILIZATION

Millions of companion animals are euthanized each year in the United States because there are simply not enough loving homes to accommodate them. Spaying and neutering pets helps ensure every dog and cat has a forever-loving home.

We are proud to announce our spay/neuter clinic is open, offering spay/neuter services to the public by appointment on Wednesday, Friday, Saturday and Sunday. Pets must be at least eight weeks old and weigh at least two pounds. Low-income families earning less than \$21,000 per year qualify for subsidized surgeries.



These spay/neuter services are an important stepping-stone in reaching San Antonio's goal of creating a "No Kill" community.







# 2009 Success Numbers

THE SUCCESS OF ALL OUR HARD WORK AND DEDICATION

INTAKE 2009:			TOTAL
owner surrender	1077	383	1460
stray	1661	631	2292
transferred in	805	149	954
returned	450	71	521

OUTCOME 2009:			TOTAL
adopted	3699	1143	4842
returned to owner	89	17	106
transferred out	14	5	19
euthanized	141	74	215

"No Kill" means saving every adoptable and treatable orphan in our care.

We dream of a day when puppies and kittens are precious gifts due to their rarity, not throw away commodities...

The San Antonio Humane Society is our city's number one adoption agency. Approximately 95% of animals surrendered or transferred into our care are adopted. Only the untreatable, contagious without foster, or dangerous are euthanized.

## Here are a number of things we provide for our adopters:

- An open visiting area to spend time with our pets
- An Adoption Counselor available to match every person with the right pet and meet the needs of both
- Same day adoption process
- Application available online at [www.sahumane.org](http://www.sahumane.org)

## Every adopted animal & family will receive:

- Their first vaccine, spay or neuter surgery by a licensed vet, canine heartworm testing (if over seven months), feline leukemia and FIV testing, a de-wormer treatment for hookworms, roundworms, and whipworms, a collar, ID tag, microchip and microchip registration, two weeks of VCA vet coverage, and one month of free Shelter care insurance
- Information about training, the annual cost of pet ownership, local rules and regulations

Free training information available online at [www.sahumane.org](http://www.sahumane.org)



# 2009 Financial Report

## SOURCES OF SUPPORT

### Public Support Revenue

Mail campaigns, newsletter revenue, unsolicited public support revenue, memorial/tribute donations, grants from local foundations, and endowment funds.

### Program Services Revenue

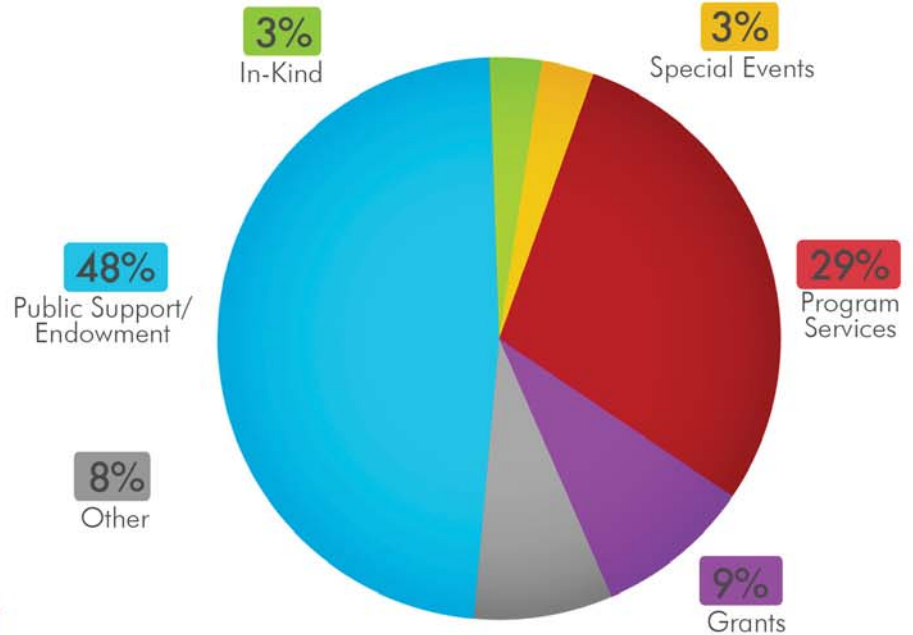
Includes adoption revenue, surrender revenue, spay/neuter services, volunteer orientation fees and Camp Humane fees.

### Event Revenue

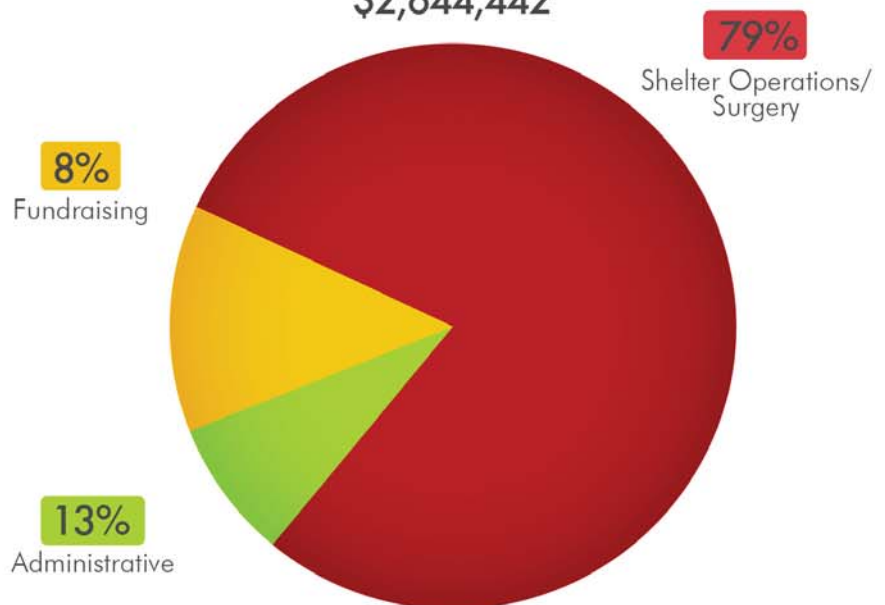
El Rey Fido, Mutt Stutt, Paws on the Patio, and other special event revenue.



TOTAL SUPPORT  
\$2,478,372



TOTAL EXPENSES  
\$2,644,442



\*Complete financial statements are available upon request. The Humane Society's annual audit of financial information is conducted by Akin, Doherty, Klein, & Feuge P.C. The Humane Society of San Antonio does not receive financial support from any national organizations, nor from any city, county, state or federal agencies. The San Antonio Humane Society does not receive financial support from any national organizations, county, state or federal agencies. Individual giving opportunities include participating in our special events, making online donations and responding to our newsletters and community mailings. Corporations and other organizations offer additional funding through event sponsorships, matching gift programs, grant making and annual giving. Planned giving opportunities include establishing a trust, naming the Humane Society of San Antonio as a beneficiary, establishing an endowment or bequest and setting up a charitable gift annuity. Please call (210) 226-7461 for more information on how you can help.



# Community Events

## AAPAW SUPER ADOPTION EVENT

**March :** The San Antonio Humane Society participates in AAPAW Super Adoption Events with other animal shelters and organizations to promote adoptions, micro-chipping, spay neuter, and responsible pet ownership.



## BRADY GIRL SCOUT DAY

**March :** Over 100 Girl Scouts spent a day at the San Antonio Humane Society learning about animal care and pet responsibility. This interactive day of activities also allowed them to earn their Brady Day badge.



## EL REY FIDO CORONATION

**April :** Our 7th Annual El Rey Fido Contest raised over \$58,000 for adoptable shelter pets. The winners represented the HSSA as ambassadors throughout the year and were announced by Master of Ceremonies, Sonny Melendrez, at the El Rey Fido Coronation at the Grand Hyatt.



## MAYORAL CANDIDATES AT HSSA

**April :** The San Antonio Humane Society hosted a Mayoral Candidates' Forum where candidates Julian Castro, Diane Cibrian, Trish Deberry-Mejia and Sheila D. McNeil answered various animal welfare questions.



...for all the *joy* you brought to my *life*...



# Community Events

## CAT PAJAMA PARTY

**June:** During Adopt A Shelter Cat Month, the Humane Society celebrated by inviting pajama wearing feline lovers to visit our adoptable cats and kittens at our Cat Pajama Party.



## CAMP HUMANE

**June-August:** Camp Humane consists of three week-long summer camps designed for children who love animals. It is an excellent opportunity to educate children on the importance of becoming responsible, caring young adults through pet first aid/CPR demonstrations, proper dog bathing and agility techniques, horse grooming and care, and much more.



## MUTT STRUTT

**November:** With more than 200 in attendance, celebrity hosts Sean and Claudia Elliott, and their canine companions kicked off the San Antonio Humane Society's three-mile Mutt Strutt walk to raise funds for adoptable shelter pets.



## PAWS ON THE PATIO

**October:** Our Howl-O-Ween themed Paws on the Patio at Canyon Café was packed with four-legged ghouls and goblins ready for a scrumptious three-course doggie gourmet meal, and of course, our popular pet costume contest.



...you gave me *wings* and made me *fly*...



# Media Coverage

## SPAY NEUTER CLINIC

In August 2009, the San Antonio Humane John C. & Dorothy R. Wilson Spay Neuter Suite celebrated its grand opening by helping the community increase spay/neuter capacity. Within the first few weeks of opening, our shelter veterinarian, Dr. Courtney Hurst-Bridgeman, performed more than 300 surgeries. This included shelter animals, as well as animals brought in by the general public. Every San Antonio media outlets, including television, radio, print and internet, featured stories on our grand opening.



## SAN ANTONIO RAMPAGE VISITS THE HUMANE SOCIETY OF SAN ANTONIO

During March 2009, we invited the San Antonio Rampage hockey team to tour our facility. While they were here, team members bathed, fed and socialized our adoptable pets while film crews captured their visit. Soon after, their experience, along with the San Antonio Humane Society's commercial, were featured during a San Antonio Rampage game on the jumbotron.

## PAWS IN PRISON

Last year, San Antonio Humane Society shelter dogs Greta, Sierra Landcaster and Candycane graduated from the unique eight-week program, Paws in Prison. Paws in Prison helps adoptable dogs become even more adoptable by teaching valuable social and training skills, while at the same time allowing Lockhart Prison inmates the opportunity to care for these furry friends. – a win-win all the way around!



...you saw the *best* there was in *me*...



# Public Outreach

## NSIDE BUSINESS MIXER

In December 2009, the San Antonio Humane Society and Grand Hyatt San Antonio welcomed special guests to the NSIDE Business Mixer benefitting our adoptable animals.



## HOLIDAY WINDOW UNVEILING & HOLIDAY CARDS

The Grand Hyatt San Antonio unveiled a pet-themed holiday window, and offered pet-themed holiday cards benefitting the San Antonio Humane Society's adoptable shelter pets.



## STORY TIME WITH SANTA PAWS HOLIDAY READINGS

San Antonio Humane Society celebrity supporters Sean Elliott, Ursula Pari and CJ Cruz offered their story time talents to our Story Time with Santa Paws event held at the Grand Hyatt San Antonio. This successful and popular event raised awareness of our mission to promote the humane treatment of companion animals.



...you've been my *inspiration*..



# Volunteer Highlights



**27,698** volunteer hours

**14,346** foster hours

**42,044** TOTAL HOURS

in 2009, **964** NEW volunteers pledged their commitment to the San Antonio Humane Society

Without their hard work and dedication we couldn't do what we do everyday.

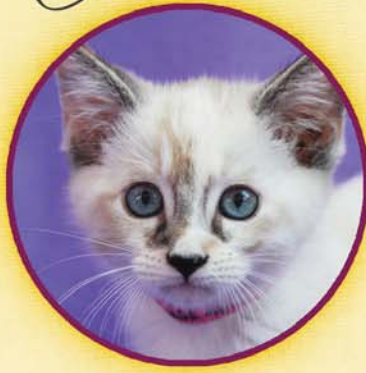


...you stood by *me* and I stood *tall*..



KATHRYN BICE, EXECUTIVE DIRECTOR

# 2010 Future Outlook



First, I would like to thank each of you for your continued support – everyday, you make a positive difference in a dog or cat's life – that's something you should be incredibly proud of. Because of you, we experienced a stellar 2009 that resulted in a myriad of exciting developments, including expanded services, outreach programs and educational efforts. For example, I am happy to report because of our involvement in area and statewide disaster relief initiatives, we have saved thousands of dogs and cats from untimely deaths, providing them with forever-loving homes and families. We have also increased our educational initiatives, offering summer youth camps that teach empathy and respect for animals through hands-on experience. We are also incredibly proud of our new, state-of-the-art, high-volume spay/neuter surgical suite. Thanks to generous donations from our supporters, we are now able to perform more than 40 surgeries per day. With more than 10,000 homeless pets wandering the city streets every month, our spay/neuter surgical suite provides the resources necessary to ensure that one day in the near future, our community's pet overpopulation challenge will end. I, like you, imagine a community where every dog and cat is treated with respect and compassion – that every dog and cat has a permanent, loving home. With one of the largest pet populations in the country, if we as a community do not make a sizable difference in addressing pet overpopulation in the near future, the numbers of unwanted pets will grow exponentially as we grow – a frightening thought. And although we have reached – or exceeded – many of our goals in 2009, our vision is far from complete.

MY VISION FOR OUR HUMANE SOCIETY INCLUDES THE FOLLOWING THREE GOALS:

1. Doubling our capacity to rescue and adopt more orphaned pets in our community from approximately 5,000 to 10,000 pets annually.
2. Expanding our Humane Education Department outreach programs, offering more classes that focus on teaching the humane treatment of animals to young people and adults.
3. Increasing low-income spays and neuters by at least 1,000 more animals annually.

Whether you support one, two or all of the above goals, each one is extremely important in ensuring a brighter future for our orphaned animals. So, on behalf of everyone at the San Antonio Humane Society, thank you – whether through donations, through volunteering or through adoption – we couldn't do what we do without you.



...for every *dream* you made come *true*...

## Success Stories

SHARING THE JOY OF SECOND CHANCES.



### FELIPE

Felipe, the Chihuahua/rat terrier mix our family brought home from the shelter now hardly resembles the skinny, frightened canine we brought home. It is amazing what a difference a loving home can make in the life of an animal, as well as the people he loves.

Since arriving at our home, Felipe has been a loving companion to our family and a fierce protector of our home. He adores the companionship of his people, and prefers to be inside the house with us. I'm not sure how we went so long without having a dog. These past few months have showed us exactly what we have been missing. It had been over 30 years since I had a dog. Thank you, San Antonio Humane Society, for giving my family the special gift of love that Felipe has brought into our lives.

- Alice Koutras



### MACK

My fox terrier and Chihuahua both passed away the same week. Waiting as long as possible to respect their uniqueness and knowing that they could not be replaced, after about six weeks I was very lonely and I don't think I smiled any more. My daughter came over and said it was about time I got a little dog. I prayed that the dog would be the perfect dog for me, considering I am 71 years old. We walked all through the Humane Society adopting location. We walked and walked and no dog was the kind I need. At the very end of the tour we saw a little terrier by herself in a corner in a cage. I looked at her and knew she was perfect. She is a Jack Russell nine years old! She follows me everywhere. If she is sleeping all I have to do is look at her and she feels it, opens her eyes, wakes up and comes to me. Mack has saved me from loneliness and depression. Also I am grateful to whoever it was who took her to the Humane Society.

- A happy grandma, Carol Hawkins



### MAXIE

My husband Jeff and I adopted Maxie from the Humane Society in the summer of 2009. And let me just say, I have never met a more confident, happy dog! She loves to travel and ride in cars. Maxie has explored everything from the wild pigs in Arizona, to three foot snow banks in Pennsylvania! Max is also the biggest love bug. She is such a daddy's girl! Jeff and Maxie love to go outside and race each other.

Our little family has recently been separated due to my husband's deployment to Afghanistan. I was an absolute mess, and so was Maxie. Whenever she saw a soldier in uniform, she'd run up to them. Her big brown eyes would look at me pitifully and the pain would be unbearable. Maxie has been such a wonderful dog in our lives and I can't wait to see what the future holds for our little family.

- Mrs. Guzowski

### KIWI

Kiwi is a vocal character, and you have to get to know her to realize that she's all bark and a really lovable girl. We enjoy her company very much, and she likes to be around us. She generally finds the sunny spot if one's around. She has her blanket on the desk in our office bedroom, and is generally there when we're at the computer. She spends a lot of her sleeping time there, as well when she's not in bed. For such a little girl, Kiwi has a big heart and bottomless stomach. She acts like she's always hungry and begs at the dinner table. We wondered when she first came home how good her hearing is, but we quickly realized she could hear the refrigerator door open from her room on the other end of the house. Kiwi misses all her friends at the Humane Society, but she wants to thank them for the kind treatment she received and for helping her find a loving home. She has turned out to be a great fit for us and we already love her to pieces.



- Vickie & Bob Schroeder









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