

SAN ANTONIO HUMANE SOCIETY 2013 ANNUAL REPORT



CONNECTING FRIENDS FOR LIFE



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LETTER FROM THE PRESIDENT/CEO

We had another wonderful life-saving year at the San Antonio Humane Society! I want to start by thanking the outstanding staff at the SAHS. They all worked tremendously hard in 2013 to care for the thousands of pets who entered our doors, and they did it all with a very positive outlook. Believe me, no day is ever the same at the SAHS, but that's what makes what we do exciting and unpredictable. Of course, dog, puppy, cat, and kitten kisses don't hurt either!

Not only did our staff make an impression in 2013, but our donors, partners, and more than 1,000 volunteers and foster families stepped up for the pets at the SAHS. We continued our partnership with Animal Care Services, where we transfer pets that may need medical attention, time in a foster home, or are ready for adoption; while still intaking pets directly into the shelter from the public. It is truly a city-wide effort to assist in diminishing the immense overpopulation problem in San Antonio, and we are pleased and honored to help in any way we can.

Thank you for supporting the mission and vision of the San Antonio Humane Society. We strive to grow each and every year as we continue connecting friends for life.

Yours sincerely,
Nancy F. May

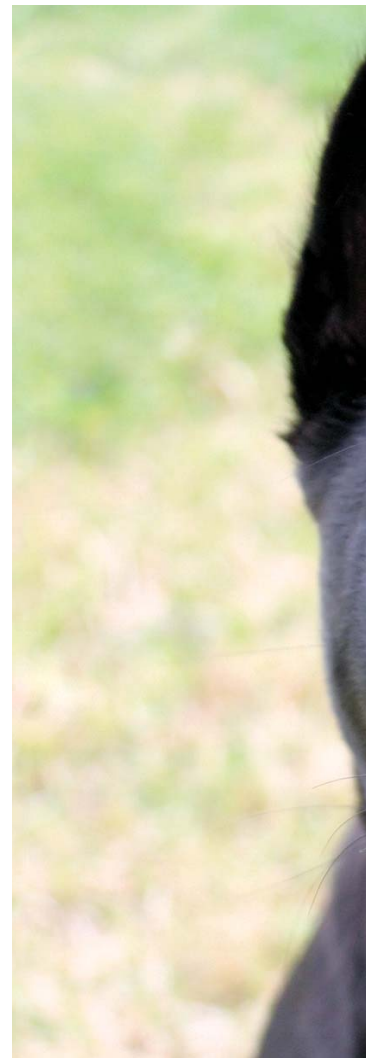


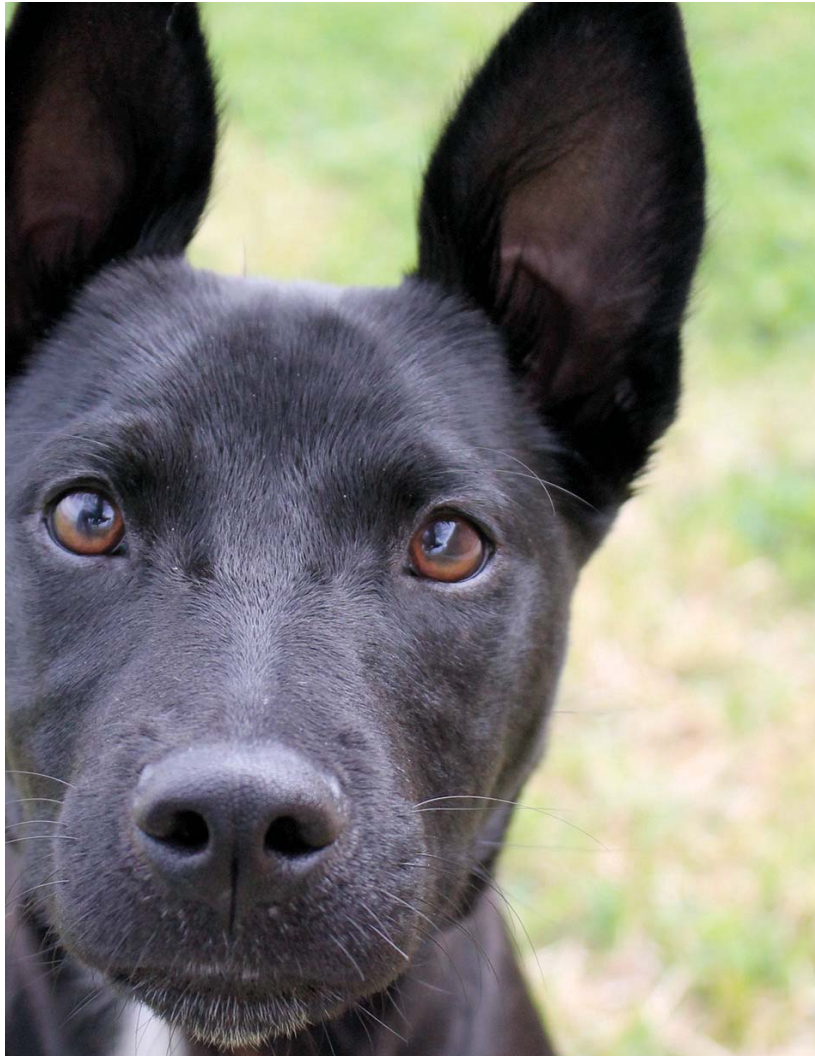
LETTER FROM THE 2013 BOARD CHAIR

What we do: Provide shelter, care, adoption, rescue, spay and neuter services, and community education. During 2013, an engaged board, dedicated staff, and an army of volunteers at the SAHS have worked diligently to improve the lives of dogs and cats by devoting themselves to this mission.

Here is our report of the myriad ways we have sought to provide these services. We have done so both through the work of our organization and in partnership with other community groups who share our vision. That vision is a city without homeless pets wandering the streets, starving and vulnerable to traffic and human abuse.

A major challenge is creating within the community a culture of caring for pets. Thus, we are seeking to expand our education programs, particularly in schools. Every cent we raise helps dogs and cats in our local area. And our funding comes almost entirely from within the city. Our organization is not affiliated with or funded by the





Humane Society of the United States or the American Society for the Prevention of Cruelty to Animals. Thus, the burden for meeting the needs of San Antonio's homeless pet population falls on its residents.

Dollars that come from pet adoptions provide only a small part of the cost of housing, feeding, providing treatment, and readying our shelter pets for adoption. Additional dollars come from grants, but a major part of funding comes from generous donors from within the community.

We invite you, through these pages, to see how those dollars are spent. We seek to use each one wisely. And we heartily thank you for being part of this life-saving effort.

Yours Sincerely,
Lynnell Burkett

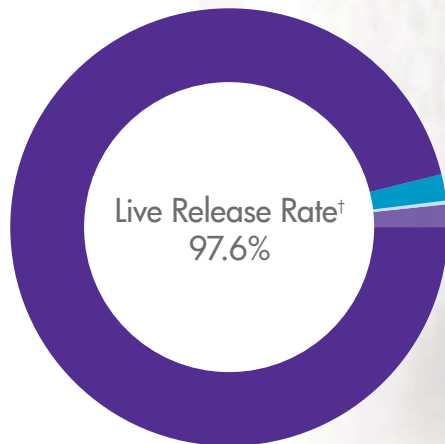
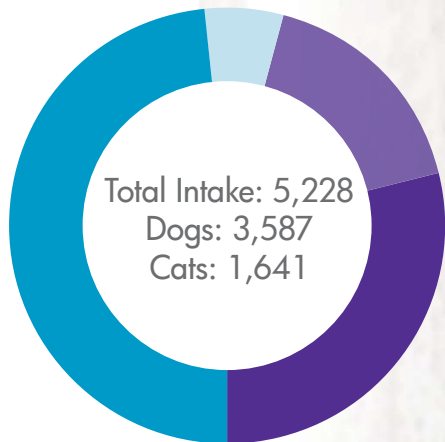


OUR MISSION IS TO PROTECT AND IMPROVE THE LIVES OF DOGS AND CATS BY PROVIDING SHELTER, CARE, ADOPTION, RESCUE, SPAY AND NEUTER SERVICES, AND COMMUNITY EDUCATION.

The San Antonio Humane Society is a 501(c)(3) non-profit, no-kill organization that has served Bexar County and its surrounding areas since 1952. We are not affiliated with the Humane Society of the United States or the ASPCA. Every year, we shelter, medically treat, and rehabilitate approximately 5,000 pets that have been injured, abused, or abandoned until they are ready for adoption. As an adoption guarantee organization, the shelter only euthanizes pets that we are unable to treat, have a condition that poses a significant threat to the other pets in the shelter, or that have aggression issues. Through our Adoption, Volunteer, Foster Care, and Humane Education Programs we educate the public on the importance of responsible pet ownership, micro-chipping, and spaying and neutering. We support the community's No-Kill Plan by transferring pets from the San Antonio and Bexar County shelters. In the future, we plan to expand our facility with a shelter medicine hospital for surgeries and treatment wards.

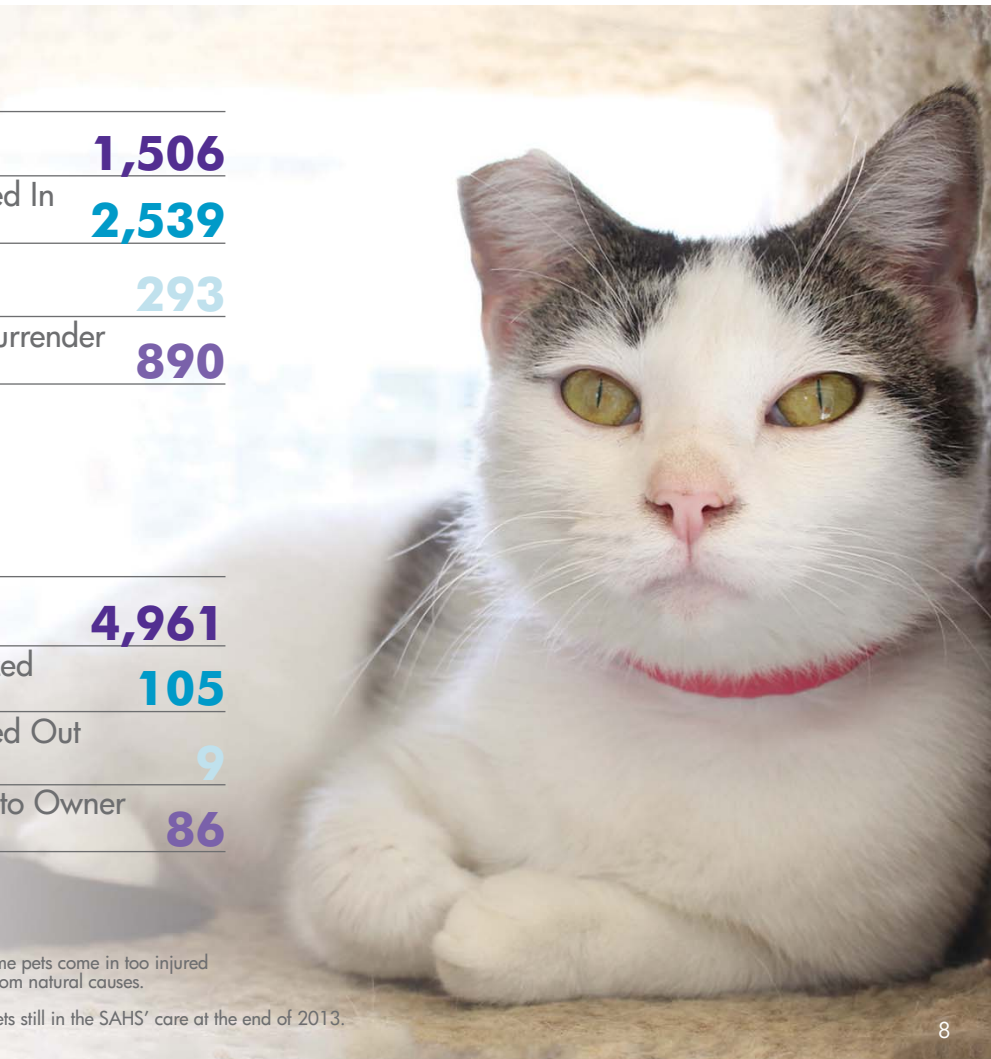
Connecting friends for life is truly what the SAHS strives for and we are proud to share that 4,961 pets were connected with their friends for life in 2013. It's important to keep in mind that these pets may have been surrendered, found as strays, or transferred from another shelter, including the city's open intake shelter, Animal Care Services. In fact, certain areas of the SAHS are specifically designated for pets transferred from ACS and more than 2,000 of the pets adopted in 2013 were transferred to the shelter from ACS.

Not only do we assist in diminishing the city's overpopulation problem by participating in the transfer program with ACS, but we also helped the community by offering low-cost Wellness Clinics twice a month in 2013. This is a program that allows members of the community to bring their pets to the SAHS to receive low-cost vaccinations, heartworm prevention, microchips, and other wellness treatments.



Stray	1,506
Transferred In	2,539
Returned	293
Owner Surrender	890

Adopted	4,961
*Euthanized	105
Transferred Out	9
Returned to Owner	86



*In a shelter environment, it is impossible to have a 100% live-release rate. Some pets come in too injured or too ill for us to treat and, as life takes its course, some pets will pass away from natural causes.

†The formula used to calculate the Live Release Rate does not account for the pets still in the SAHS' care at the end of 2013.



THE SAN ANTONIO HUMANE SOCIETY'S SURGERY TEAM SPAYED AND NEUTERED A TOTAL OF 9,434 PETS IN 2013. THIS IS THE HIGHEST NUMBER OF SURGERIES OUR SHELTER HAS EVER DONE.

2013 was an amazing year for our surgery team! Combined, they spayed and neutered 9,434 pets: 5,419 dogs and 4,015 cats. We are proud to say that through these efforts, we were able to make a difference in the community's overpopulation problem by spaying and neutering 3,743 SAHS shelter pets, 4,221 public-owned pets and 1,470 feral cats (who are un-socialized felines that cannot be touched, pet, or picked up and are caught in a humane trap prior to surgery). Spaying and neutering all of these pets helps prevent unwanted litters and will decrease the amount of pets wandering the streets.

Also in 2013, a zip code grant from the City of San Antonio provided spay and neuter surgeries that allowed us to sterilize 897 pets at no cost to the owner. Additional grants were graciously presented to the SAHS from PetSmart Charities® allowing us to spay and neuter 448 pets through various campaigns. We sterilized 183 female cats during the *Beat the Heat* campaign in February, 160 puppies and kittens during the *Did You Know?* campaign in June, and 105 Pit Bulls and Pit Bull mixes during the *Primp Your Pit* campaign in October.

Sharing knowledge about who we are, what we do and how we can help the community is essential to individualizing the SAHS as an organization. In 2013, we worked with English and Spanish language mediums to communicate these components. We feel that keeping track of our print, TV, web, and radio coverage is very important. In fact, more than 640 appearances and features were accounted for in 2013. We aspire to expand as much as possible and through our official Facebook, Twitter, Pinterest, YouTube, and Tumblr blog, we were able to reach a wide variety of demographics. We also advertised with the VIA Metropolitan Transit and the San Antonio Missions.

Our major events include our El Rey Fido fundraising competition and Paws on the Patio. Each in their own are becoming staple events for the SAHS more and more each year. In 2013, our 11th annual El Rey Fido competition and Paws on the Patio event raised more than \$18,000 for the care and shelter of the pets at the SAHS. Our 2013 Paws on the Patio was our biggest yet! Hundreds of people and their friendly pooches enjoyed people and doggie dinners, a Howl-O-Ween photo contest, and – for the first time ever – live music throughout the evening. We can't wait to do it all over again in 2014!



In 2013, the Volunteer, Foster Care, and Humane Education programs flourished.

Our Volunteer Program had a staggering 1,016 active volunteers who assisted staff at the shelter and events. Our Foster Care Program maintained 100 active foster families who cared for approximately 750 pets who were sick, injured, orphaned, under-socialized, or too young for adoption until they were healthy and ready to find their forever family. We are proud to say that the number of pets in foster care doubled from 2012. Overall, 1,200 individuals dedicated more than 58,000 hours to the SAHS pets in 2013.

Our Humane Education Program offers on and off site Camp Humane sessions for various age groups, educational tours, Girl and Eagle Scout opportunities, birthday parties, school visits, and much more. Through these programs, we are able to spread our mission, goals, and aspirations directly to the San Antonio community. In 2013, we proudly educated 3,872 kids about responsible pet ownership, spay and neuter myths and facts, and compassion towards domestic, wild, and exotic animals through exciting workshops, presentations, crafts, and hands-on experiences.



IN 2013, THE SAN ANTONIO HUMANE SOCIETY'S VOLUNTEERS AND FOSTER FAMILIES DONATED MORE THAN 58,000 HOURS OF THEIR TIME TO HELP OUR SAHS SHELTER PETS.



The Community Outreach Department also offered 16 Volunteer for a Day opportunities to individuals from the military, Starbucks, Alamo Heights United Methodist Church, Valero, Travelocity, Southwest Airlines, UTSA, UTHSC, National Defense Transportation Association, and many more. This program provides a great deal of knowledge about the SAHS and unveils what it takes to maintain our beautiful shelter each and every day. This 2-3 hour visit kicks off with a quick orientation covering our history, intake and adoption processes, spay and neuter services, and other programs available to the public. The participants then go on an exclusive tour of our facility revealing areas not seen by the general public. Once they have become acquainted with the shelter, they are off to volunteer in a variety of areas, including but not limited to our Kitty Cottage, Laundry Room, Clinic, Dog Kennels, and Puppy Palace.



THE SAHS IS NOT AFFILIATED WITH OR FUNDED BY THE HSUS OR ASPCA. OUR MISSION IS MADE POSSIBLE BY REVENUE GENERATED THROUGH ADOPTIONS, PARTNERSHIPS, GRANTS FROM PRIVATE FOUNDATIONS, AND FROM DONATIONS FROM INDIVIDUALS LIKE YOU.

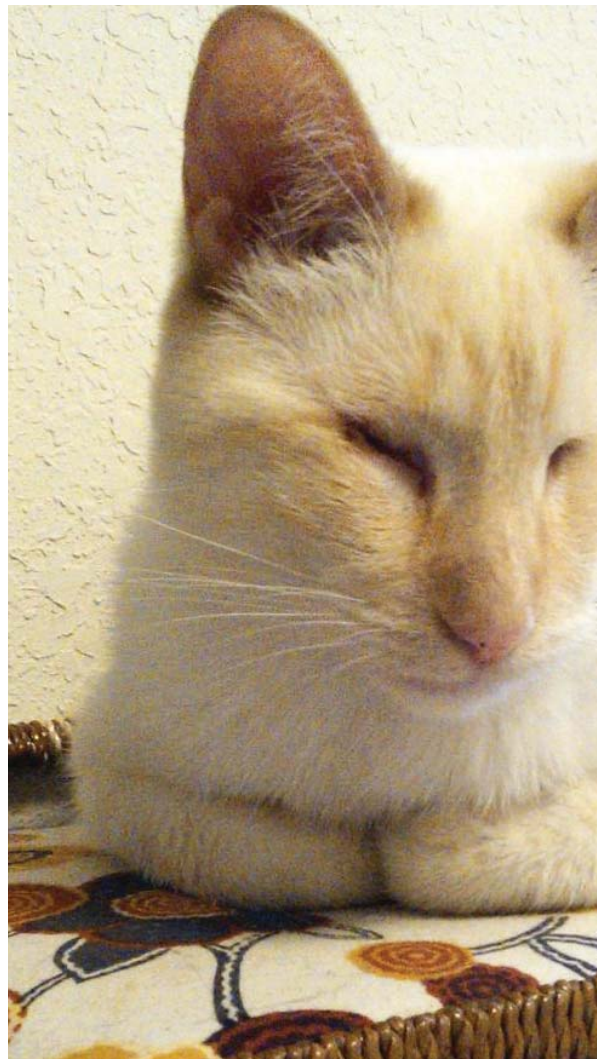
Thanks to our contributors, financial donors, and individuals giving their time; 2013 was a solid year. While our charge is to ensure shelter sustainability, it is essential to share that we are not affiliated with, nor do we receive funding from the HSUS or ASPCA. All programs are supported by revenue generated through adoptions, grants, a City partnership, and donations. We are delighted to have nearly 100 dedicated individuals, known as the Giving Circle, who commit to a 5 year pledge of \$1,000 or more. In addition, many of the 2013 donations were in response to 13 direct mail pieces and we experienced a 9% increase in online donations when compared to 2012. The SAHS takes pride in our devoted Board of Directors who all financially supported our cause and we were honored to receive \$167,250 from various grants in 2013.

In 2013, our avid Ambassadors helped showcase the SAHS to more than 120 individuals via 20 Behind the Scenes tours. These tours, which offer an exclusive one-of-a-kind experience, walk guests through our process from intake to adoption. Guests leave inspired to share our mission, and to hopefully get involved as an ambassador, volunteer, foster, and/or donor.

SUCCESS STORY: LIFE WITH LUCIUS

Lucius, a flame point Siamese kitty, was adopted from the SAHS in October 2010. His loving owners were scrolling through our official Facebook page and discovered him; by that evening Lucius had found his forever family! Read on for their amazing journey.

“ ... We weren’t sure what to expect in adopting a blind kitten: Would our other kitties bully him? Would he be able to find his food dish on his own? ... Would he be able to play with toys? Would he have a good quality of life? All of those questions have positive, happy answers: The other kitties did not bully him. Rather, Lucius is the alpha cat and has done a fair bit of play chasing. He knows where everything





in the house is - his food and water dishes, routes through and around furniture, and where he is able to climb. He has never gotten hurt in the process. He does play with toys, doing best with those that have an easily detected smell to them, as well as rattles within. And, I believe he has a great quality of life ... He responds vocally and comes running each time his name is called, asks to be picked up regularly, and stacks his toys in the same area (as a child would, cleaning up then stashing their toys) ... I have started a Facebook page and blog about Lucius [called Life with Lucius]. My hope is that through his story, people (or even just one person) who have similar concerns and/or misconceptions, will see the value in special animals, how rewarding saving them can be, and maybe even reach out to save one ... we are grateful to the SAHS staff who cared for him, who made it possible for us to adopt him. Thank you so very much."

- Juan and Stephanie Rosales

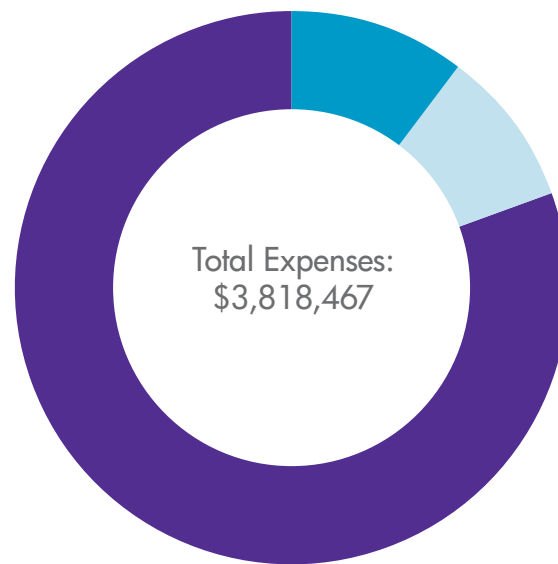
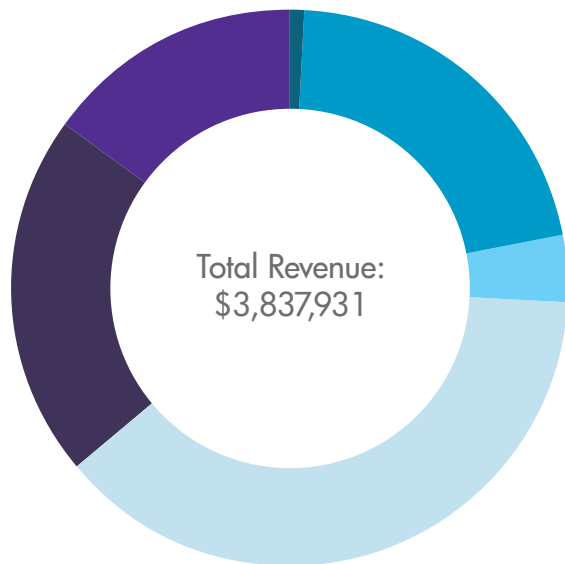
Donations are an integral part of our organization. Because of your support, along with the support of others in our community, we are able to ensure that our mission to save and shelter homeless pets is always proactive and never forgotten. Each donation also brings us closer to our ultimate goal of one day making San Antonio a city with no homeless pets.

Revenue: Community support includes: mail campaigns, newsletter revenue, unsolicited public support revenue, pledges, memorial and tribute donations, and donations made through our website.

Investment Activity: Investment activity includes realized and unrealized gains and losses as well as change in values of assets held.

Program Services Revenue: Includes fees from: adoptions, pet surrenders, spay and neuter services, volunteer orientation, Camp Humane, and Wellness Clinics.

Event Revenue: El Rey Fido & Paws on the Patio.



Special Events	1%
Program Services	21%
Grants	4%
Community Support	38%

Investment Activity	21%
In-Kind	15%
Other	0%

Program	81%
Fundraising	10%
Administrative	9%

Complete financial statements are available upon request or can be found on our website at SAhumane.org. The San Antonio Humane Society's audit of financial information is conducted by Akin, Doherty, Klein, & Feuge P.C.

CURRENT STAFF DIRECTORS

President/CEO
Nancy F. May

Chief Financial Officer
Jean Flores

Chief Veterinarian
Dr. Courtney H. Bridgeman

Director of Communication
Seamus R. Nelson

Director of Community Outreach
Sara Phippen

Director of Development
Traci B. Gomez

Director of Operations
Cynthia Martinez





Chair

Lynnell Burkett

Vice Chair

Irene K. Hahn

Treasurer

Larry Walker

Secretary

Lavonne Garrison

Board Members

Bill Crow

Dr. Maria Ferrier

Shannel George

Erika Ivanyi

Bob Logan

Andrea Lutz

Lindsay Martin

Judith McCarter

Elizabeth Netting

Howard Peak

Carol Pfrommer, Ph. D.

Natalie Rongonui

THANK YOU

We would like to thank each and every one of you who support our mission and vision. Your passion is greatly appreciated from all of us at the San Antonio Humane Society. We look forward to saving thousands of lives, connecting friends for life, and continuing our success in 2014!



Please select one of the following. I would like to give:

- ☐ A one-time gift of \$ _____
- ☐ A monthly gift of \$ _____ (\$10 minimum, account charged monthly until canceled)
- ☐ A quarterly gift of \$ _____ (\$10 minimum, account charged monthly until canceled)

I would like to be a dedicated member of the Giving Circle:

- ☐ Pet Lover - \$1,000 per year for 5 years
- ☐ Pet Ambassador - \$10,000 per year for 5 years
- ☐ Pet Hero - \$25,000 per year for 5 years

Please charge to:

- ☐ VISA ☐ MASTERCARD ☐ DISCOVER ☐ AMEX

Account Number: _____

Expiration Date: _____

3 or 4 Digit Security Code: _____

Name on card (please print): _____

Signature: _____

Phone Number: _____

Email Address: _____

TAX DEDUCTIBLE GIFT
TO HELP THE SAN ANTONIO HUMANE SOCIETY'S HOMELESS PETS CONTINUED

If you would like your donation to be a memorial or honor gift, please fill out all of the following:

In memory of: _____ Dog _____ Cat _____ Person _____
Please circle one

In honor of: _____ Dog _____ Cat _____ Person _____
Please circle one

Send notice to:

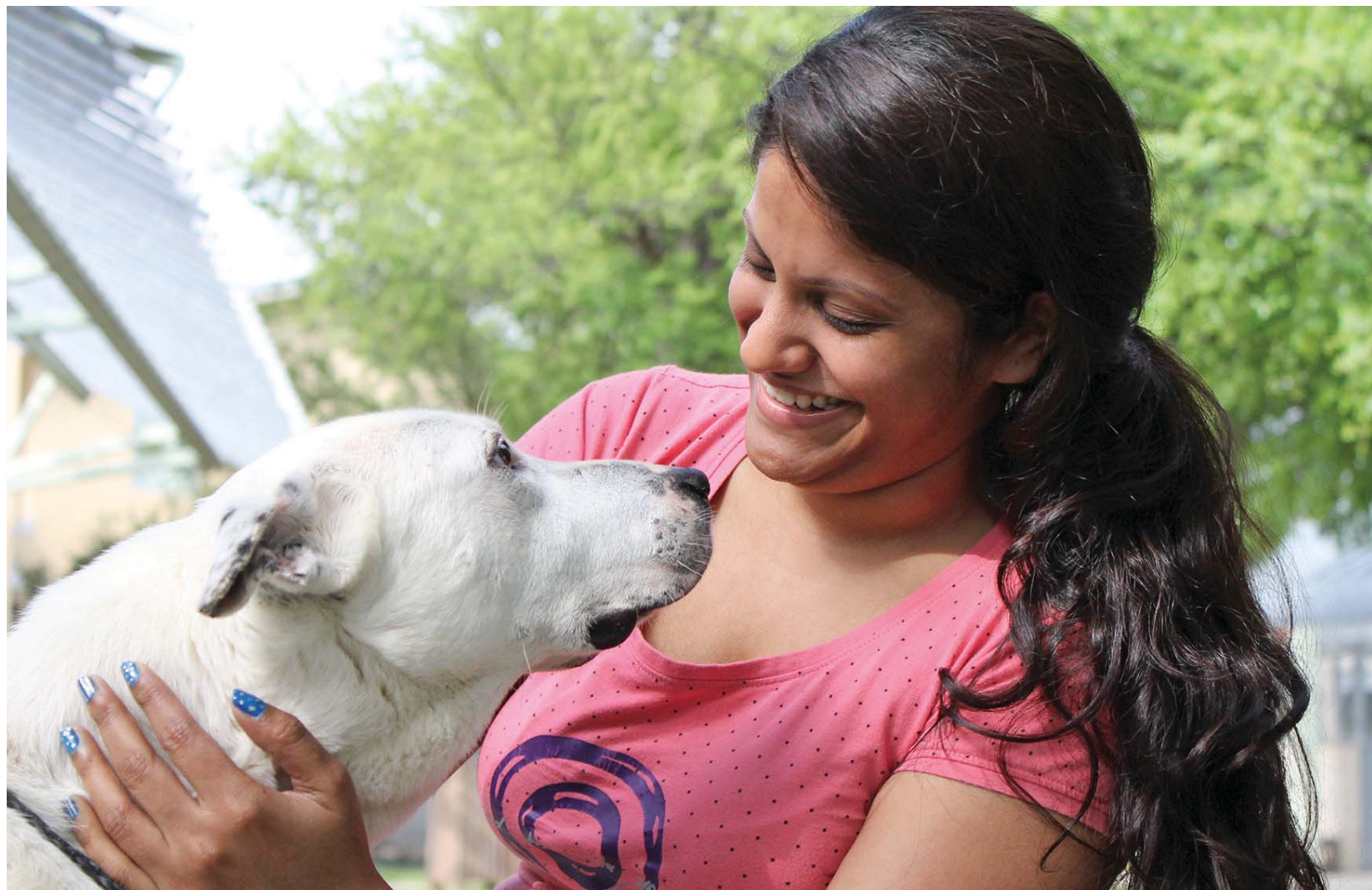
Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Please detach this form and mail it to:

San Antonio Humane Society, 4804 Fredericksburg Rd. San Antonio, TX 78229





4804 Fredericksburg Rd. San Antonio, TX 78229 ★ 210.226.7461 ★ SAhumane.org